

Meeting: Buckinghamshire, Oxfordshire and Berkshire West CCGs Primary Care Committees in common Meeting (In public)
--

Date of Meeting	16 June 2022
Title of Paper	BOB Primary Care Quality Report
Lead Director	Buckinghamshire: David Williams Oxfordshire: Dr Meenu Paul Berkshire West: Debbie Simmons
Author(s)	Buckinghamshire: Simon Kearey, Head of PCN Delivery & Development Oxfordshire: Jill Gillett, Quality Improvement Manager Berkshire West: Sarah Wise, Primary Care Contracts Manager
Paper Type	For Information
Action Required	Committee Members are asked to note the content of this paper, details of which will be used in conjunction with other supporting information to aid quality improvement work with practices at place.

Executive Summary

This report provides an update on the Quality Team's core areas of work to assure the quality of primary care medical services. This includes:

- supporting practices in improving quality for CCG assurance;
- helping them meet CQC requirements;
- developing and maintaining a dataset to support the Primary Care Quality Report.

Previously considered by (CCG and/or ICS, ICP Boards and/or Committees)	Elements of the paper will have been considered by Primary Care Operational Groups and Quality Groups at place.
Financial and resource implications	None identified
Risk and Assurance	Risks associated with the findings are mitigated through established quality frameworks at place.
Legal implications/regulatory requirements	None identified
Consultation, public engagement & partnership working implications/impact	None identified
Public Sector Equality/Equity Duty	Not applicable

Conflicts of Interest
Not applicable

No conflict identified	ü
Conflict noted: conflicted party can participate in discussion and decision	
Conflict noted, conflicted party can participate in discussion but not decision	
Conflict noted, conflicted party can remain but not participate in discussion	
Conflict noted, supported paper withheld from conflicted party e.g. pecuniary benefit	
Conflicted party is excluded from discussion	

Authority to Make a Decision – process and/or commissioning (if relevant)
--

1. Background

High level indicators looking at the quality of service provided by BOB GP practices, that focus on QOF, national GP survey results and CQC ratings, are set out in the annexe to this paper. The indicators provide a snapshot of the quality of service being delivered by BOB GP Practices. Each place has undertaken a review of the findings.

Quarterly quality reports continue to be considered by the **Berkshire West** Primary Care Commissioning Operational Group (PCCOG) and the ICP Quality Committee. These reports consider a wider range of performance and quality indicators than detailed in this paper as part of the Berkshire West Quality Framework and Primary Care Quality Dashboard. The **Oxfordshire** quality team also reports on a quarterly basis to the OCCG Quality Committee and Oxfordshire PCOG.

2. Immunisation

Influenza activity in the community has remained low in 2021/22 season, possibly due to the Covid limits reducing transmission. The BOB Influenza vaccine programme has been a success. Although BOB has not reached the national uptake target in most cohorts, the uptake exceeds national average in all groups. (See table below)

ImmForm end of February	65 plus	Under 65 (at-risk only)	All Pregnant Women	All Aged 2 years	All Aged 3 years
NHS OXFORDSHIRE CCG	86.4	60.4	48.9	61.8	66.4
NHS BUCKINGHAMSHIRE CCG	84.6	55.2	41.1	55.0	58.0
NHS BERKSHIRE WEST CCG	85.2	57.3	43.1	60.5	63.9
Total	85.5	57.9	45.1	59.2	62.9
Target	85.0	75.0	75.0	75.0	75.0
National average	82.3	52.9	37.9	48.7	51.4

The joint approach to vaccine administration of Covid 19 booster and influenza has enabled a more efficient approach to management of the available vaccination workforce resource. Collaboration with Primary Care Visiting services and independent providers proved effective in ensuring that housebound patients received both Covid and Flu vaccinations. Use of IT systems designed for the Covid vaccination programme has resulted in more accurate Flu vaccine uptake data as well as improving the quality of data relating to ethnicity. The learning from the flu and Covid programmes will be incorporated in the Joint Covid and Flu planning by local and regional teams for the 2022/23 Autumn/Winter vaccination programmes.

3. CQC

Berkshire West all practices are rated as Good apart from one practice rated outstanding by the CQC. It should however be noted that CQC inspections of two Berkshire West practices have recently taken place and it is anticipated that there will be a change to 'good' ratings as a result. The Berkshire West Primary Care and Medicines Management Teams have been working with one of the practices to address CQC issues identified.

All **Oxfordshire** practices are rated as Good except for 4 who are Outstanding and 1 which Requires Improvement. Ongoing support is being provided to assist the latter practice in progressing towards a Good rating.

Buckinghamshire practices are all rated Good apart from 2 which are Outstanding. 2 practices are to be reinspected due to contract changes so have no rating currently. For Cressex Health Centre, the result of the draft report is expected imminently as at 25th May 2022. The merger of Meadowcroft Surgery and Berryfields to become Berrycroft Community Health Centre took effect on 1st April 2022 and the two practices will move into a single new building in August 2022, which should trigger inspection.

4. Friends and Family Test (FFT)

The requirement to submit FFT was suspended across the NHS in March 2020 to free up resources to support practices during the pandemic. The temporary suspension came to an end in March 2022 with FFT restarting again across the NHS.

The requirement for practices to report to commissioners regarding FFT returns has been reintroduced in the GP contract from 1st April 2022. We are aware that it will take practices time to get fully up to speed submitting their FFT returns and with this in mind, we will not be expecting FFT data to be submitted until Q2 in 22/23 onwards.

5. Quality & Outcomes Framework (QOF) 2022-23

The temporary income protection arrangements came to an end in March 2022 and NHS England-Improvement have confirmed that no new additional indicators will be added to QOF for this year.

However, there are two new Quality Improvement modules for **Prescription Drug Dependency** and **Optimising Access to General Practice**. Practices will be expected to carry out improvement programmes for these modules and to work together with their peers in PCNs. Ongoing advice and support in completing the Quality Improvement Modules will be provided by BOB Quality, Primary Care Contracting and Medicines Optimisation teams throughout the year.

A summary of this year's QOF requirements is included in the [QOF Guidance for 2022-23](#).

Annex A – BOB Primary Care Quality Dashboard